

CARERS: SHARE YOUR VIEWS



Hi, I am Leanne McLean, Tasmania's Commissioner for Children and Young People (CCYP). In December last year, I announced that I am doing an investigation into a recent change in Tasmania's out-of-home care system. The change I am looking into is the introduction of a new case management approach for children who the Child Safety Service thinks are stable and secure in their placement.

Under the approach, these children and young people in care do not have an individual Child Safety Officer. Instead, they are allocated to teams within the Child Safety Service, with communication through a generic phone number and email address.

I want to get a better understanding of these changes for a couple of reasons. I want to be sure that these children and young people are getting proper access to the Child Safety Service. Also, I want to understand how the views of children and young people were taken into account before these changes were made.

My team and I are keen to hear from anyone who has thoughts about this change, including those who have experienced it directly.

We know that carers have a deep understanding of what is going on for children and young people in care. We would love to hear any information you want to share with us.

We also know how hard it is for carers to find the time to sit down and read through information or write down their thoughts. We want to make it as easy as possible! So, we are inviting you along to our offices, or online, to have a chat through some questions. We will write down your responses in a de-identified way. This means we will never write your name against anything you have told us, and we will not publish any quotes which might identify you or the children in your care.

Date: Tuesday 28 March 2023

Time: 10am-1pm (lunch from 12:30pm-1pm)

Location: CCYP Office, 1/119 Macquarie Street, Hobart **OR** via Zoom

RSVP: Email childcomm@childcomm.tas.gov.au or phone 6166 1366 by 17th March. Please let us know if you are attending in person (and any dietary requirements you have); or online.

If you can't make it on the day or would prefer to make a submission in your own time, further information is on our [website](#).

What about the views of children and young people?

Stay tuned for the release of 'The Commissioner's Big Questions' which will aim to capture the views of children and young people with a care experience on this topic.